



Dear Customers,

The Coronavirus (COVID-19) pandemic continues to affect our businesses and communities here in the United States and around the world. Alfasigma USA is committed to supporting the health and safety of the patients who rely on VSL#3® as well as the health and safety of the employees of the entire Alfasigma USA organization. Our commitment to providing the high-potency probiotic, VSL#3®, that so many patients and customers rely on day to day is paramount.

At the present time, there is an ample supply of VSL#3®, at all strengths, readily available in the United States to provide uninterrupted fulfilment of patients' needs for VSL#3®. Do not be misled by misinformation from other probiotic manufacturers about the current availability, future availability or shipping limitations of VSL#3®.

In addition, there is currently no evidence to support transmission of COVID-19 via imported goods, including food and drugs for humans and pets. There have not been any cases of COVID-19 in the United States associated with imported goods.

Is coronavirus transmitted through food?

According to the Centers for Disease Control (CDC), there is no evidence to support that coronavirus is transmitted through food. It's generally thought to be spread from person-to-person through respiratory droplets.

"In general, because of poor survivability of these coronaviruses on surfaces, there is likely very low risk of spread from food products or packaging that are shipped over a period of days or weeks at ambient, refrigerated, or frozen temperatures."

Can coronavirus be contracted through receipt of a package sent from China, Italy or any country reporting COVID-19 cases?

No. According to the World Health Organization (WHO), "The new coronavirus cannot be transmitted through goods manufactured in China or any country reporting Covid-19 cases"

"Even though the new coronavirus can stay on surfaces for a few hours or up to several days (depending on the type of surface), it is very unlikely that the virus will persist on a surface after being moved, travelled, and exposed to different conditions and temperatures," WHO said.

Given the recent spread of the COVID-19 virus, what measures are being taken to safeguard the production of VSL#3®?

VSL#3® is produced by Nutrilinea s.r.l. (Biofarma group). In addition to respecting the GMP standards that have always been in place Nutrilinea has intensified the prevention and control activities indicated by the competent bodies such as the Italian Ministry of Health, the ISS (Istituto Superiore di Sanità) and the WHO (World Health Organization) to safeguard the collaborators and the products.

The best way to prevent transmission is thoroughly washing your hands and disinfecting surfaces with EPA-approved products.

Sincerely,

The VSL#3® Team